

# PROSPECTIVE STUDENT GUIDE

# MASTER OF HEALTH CARE ADMINISTRATION (MSHCA)

# CALIFORNIA STATE UNIVERSITY, BAKERSFIELD

**FALL & SPRING** 



# Prospective Student Guide

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# MSHCA Application Period & Contact Info

# **Spring 2025:**

# August 01, 2024 - November 30, 2024

- Apply through: https://www2.calstate.edu/apply
  - Online Application, official transcripts, resume, letters of recommendation, and statement of purpose must be submitted by November 30, 2024.
  - If you cannot provide all the documents above by the stated deadline, please apply for the next term.

#### Fall 2025:

## October 01, 2024 - June 30, 2025

- Apply through: <a href="https://www2.calstate.edu/apply">https://www2.calstate.edu/apply</a>
  - Online Application, official transcripts, resume, letters of recommendation, and statement of purpose must be submitted by June 30, 2025.
  - o If you cannot provide all the documents above by the stated deadline, please apply for the next term.

#### **MSHCA Director**

Dr. Anthony Pallitto, Ph.D. Email: apallitto@csub.edu
Phone: 661-654-4033
Office: BDC 106A

Academic Advisor Graduate Programs Coordinator Luis Hernandez, M.P.A., MBA

Email: MPA@csub.edu
Office BDC 120A

#### **International Admissions Office**

Email: <u>internationaladmission@csub.edu</u>

Phone: (661) 654-6113 Office: ENT 102

Website: https://www.csub.edu/isp/contact-

international-students

#### **Financial Aid Office**

Email: finaid@csub.edu Phone: (661) 654-3016

Office: SA 114

Website: www.csub.edu/financial-aid

# MSHCA Mission Statement & Competencies

#### **HCA Mission Statement**

The purpose of the Master of Science in Health Care Administration Program (MSHCA) is to prepare evidence based, reflective practitioners for management and administration in health care organizations and to advance the following principle:

All health care organizations, professional groups and private and public purchasers should adopt as their explicit purpose to continually reduce the burden of illness, injury and disability and to improve the health functioning of the people of the United States. (US Guiding Principle for Health Care from President Clinton's Advisory Council)

#### **Professional and Academic Standards**

Consistent with established university academic and professional standards, students must develop and demonstrate integrity in all activities to inspire public confidence and trust. Students and applicants found by formal review of the department, to be lacking in academic integrity or in professional ethical standards of behavior may be denied admission, placed on probation, suspended or dismissed from the programs. Such departmental actions are, of course, subject to university review and appeal.

## **Competencies**

Competency 1: Students will develop competency in broad integrative knowledge.

Examples of aspects to be assessed might include the knowledge, skills, and
abilities associated with scientific processes, the history and practice of the
discipline, effects of other institutional influences (political, economic, social),
and applicable theories. A demonstration of skills in team processes and personal
interactions is just as important.

Competency 2: Students will develop competency in the specialized knowledge of health care administration.

• Examples of aspects to be assessed might include knowledge of health care systems, the effects of political and economic processes, strategical and operational management, health care and organizational theories, and the ability to recognize and resolve ethical dilemmas.

Competency 3: Students will develop competency in critical thinking.

• Examples of aspects to be assessed are the ability to interpret and apply theory, structure problems, organize and defend an argument, analyze ethical dilemmas, communicate orally, evaluate information, develop focused, coherent, and grammatically correct written communications, and develop action plans and change strategies to promote health for a diverse public.

Competency 4: Students will demonstrate competency in applying their learning.

• Examples of aspects to be assessed include the ability to develop, conduct and report social science research, analyze case studies, develop strategic plans, perform CQI, and successfully complete an internship or practicum that includes a form or operational or project management.

# **Application Requirements & Classification**

# The application process is as follows:

- 1. Complete the online application at <a href="https://www2.calstate.edu/apply">https://www2.calstate.edu/apply</a>.
  - Upload your resume as part of the online application.
  - Upload your statement of purpose as part of the online application.
    - The statement of purpose should be no more than two pages.
    - Discuss your background and why you are pursuing a Master of Health Care Administration (MSHCA).
- 2. Provide two letters of recommendation (*Academic or Professional*) if your overall GPA is below a 3.0.
  - The letters of recommendation can be emailed directly to <u>MSHCA@csub.edu</u> or mailed to the address below.
- 3. \*Provide one official transcript from each college or university attended.
  - You do not have to provide transcripts if you graduated or are graduating from CSUB.
  - Any transcript from a college/university outside of the USA will require a
    course-by-course analysis. This can be done with a company such as:
    <a href="https://www.wes.org/ww">https://www.wes.org/ww</a>, Please contact WES directly for instructions and
    costs.
- 4. International Students, please refer to the next page for additional requirements.

\*Request official transcripts to <u>MSHCA@csub.edu</u> or Mail official transcripts to the following address:

Attn: BPA Graduate Programs Office School of Business & Public Administration Mail Stop: 20 BDC/ 120A 9001 Stockdale Hwy. Bakersfield, CA 93311-1022

# Students are admitted into the MSHCA under one of the following classifications:

- **CLASSIFIED** Admission Requires an overall undergraduate GPA of 3.0 or above.
- **CONDITIONAL** Admission For students with an overall undergraduate GPA under 3.0. Conditional consideration is generally offered to baccalaureate students with GPA 2.75-2.99; However, Conditional admission is also considered for those applicants with significant professional career experience.

# **International Student Requirements**

After submitting your online application through <u>Cal State Apply</u>, International Admission will email you items 1 and 2 from the list below.

# 1. Affidavit of Financial Support

- All international students must complete the CSUB Financial Affidavit.
- If you are on a government scholarship, complete this form. List your government as your sponsor. Your government does not need to sign.
- If you are on an athletic scholarship, list CSUB Athletics as your sponsor. CSUB athletics must not sign but provide your scholarship/award letter.

# 2. International Student Insurance Agreement Form

 All students must fill this out, even if your government or athletic scholarship covers your insurance. If you have dependents, they will be charged for health insurance.

# 3. Bank Statement and/or Proof of Financial Support:

- Bank statements in the English language reflecting and certifying \$30,578 in your or your sponsor's account (no older than 6 months); MBA student's bank statement requirements are \$33,818
- For students sponsored by a government, please provide your "Admissions Purposes Financial Guarantee."
- For students sponsored by Athletics, please provide your scholarship letter.

### **4. English Proficiency Requirements:** One from below:

- TOEFL score of 79 or above Scores can be sent electronically to CSUB via school code: 4110
- IELTS score of 6.5 or above
- Duolingo English Test Minimum score of 105 for GRAD
- PTE minimum score of 58

# 5. Clear Copy of Your Passport

• A clear copy of the picture page of your unexpired Passport

Once you have obtained documents 1 through 5, UPLOAD them through this link: <a href="https://www.csub.edu/isp/document-upload">https://www.csub.edu/isp/document-upload</a>, or MAIL them to:

ATT: International Admissions California State University-Bakersfield 9001 Stockdale Highway Mail Stop: 71 ENT Bakersfield, CA 93311 United States of America

# **MSHCA Curriculum**

The minimum number of units for this CSU Graduate Program is 30-36 semester units. In the MS-HCA Program, applicants with 3 to 5 years of middle management or administrative experience or a related terminal degree are evaluated at admission regarding satisfaction of the internship requirement. The internship requirement but not the units is also considered satisfied by at least one year of experience (at the discretion of the Program Director). This decision regarding the internship is made at admission or during establishment of the Program of Study. When a student was designated as needing to fulfill the requirement but subsequently is employed for at least 6 months in health care, the Director will re-evaluate and may determine the requirement satisfied.

# Requirements for the MSHCA Program (27 units)

PPA 4010: Analytical Methods in Admin. (3 units) HCA 5050: Manage Financial Dlvry Hlth Care (3 units) HCA 5140: History & Context in U.S. Hlth Care (3 units)

HCA 5260: Marketing in Hlth& HR (3 units)

HCA 5360: CQI in Hlth & HR (3 units)

HCA 6030: Research Methods in Administration (3 units)

HCA 6180: Health Policy & Research (3 units) PPA 6110: Public Finance & Budgeting (3 units)

HCA 6620: Legal & Ethical Issues in Hlth Care (3 units)

### **Applied Research Project/Thesis (3 units)**

HCA 6980 – Candidates for the MSHCA degree must complete a culminating activity in accordance with Title V of the California Administrative Code.

# HCA 6860 Internship (3 units)

Graduate students who do not have two years of supervisory experience in the health care sector will be required to take a health care sector internship.

<u>Electives (3-6 units)</u> to complete the program unit requirements must be approved by the Director of the Program and may be taken in any semester.

## Grade Point Average (GPA)

• All graduate students are required to maintain a cumulative 3.0 grade point average in all graduate course work.

# **Internship or Practicum**

The purpose of the internship is two-fold: first, an opportunity for the student to apply learning in a health care organization; and secondly to provide an opportunity for the student to observe management in action. To that end the internship (HCA 6860) or practicum course (HCA 5361) for 3 units is included and graded as credit/no credit. The internship is satisfied through the following:

- Adheres to the professional attire and behavior of the organization
- A minimum of 200 service hours
- Leadership and completion of a management project
- Attendance at management level meetings to observe and support managers making decisions
- Integration of budget information for the unit
- Other duties as assigned
- Participation in an exit interview assessing performance strengths and limitations
- Develops and submits to the Program Director a reflective paper, 3-5 pages assessing the internship

The student participates with the Program Director in developing a syllabus for the course and registers for the course before the internship begins. The placement agency may have additional requirements for the student, for example, fingerprinting or health tests or an exam.

Advance planning is necessary and should begin during the second semester the student is in the program. While it is difficult to align internship experiences with the semester system efforts toward that end are expected.

In Kern County and in particular the Bakersfield community internships are rarely paid. However, internships satisfy the applied service requirement for the program.

When an internship is unpaid---pro bono---the student has an opportunity to apply for a paid stipend offered through a donation by The Girish and Patel Foundation. These stipends are competitive and limited. The student completes an application; the decision is made by the PPA Department; and the award provided at the end of the completed internship.

# **Culminating Experience**

The CSU system requires a culminating experience for graduate education. The MS HCA program requires students to complete an applied research project as a prerequisite to graduation and awarding of the degree. Admission to the course HCA 6980 is controlled through the use of an application form. See Appendix. The completed form is taken to the Advising Office for entry into your semester courses. **NOTE: You are not able to register yourself for this course.** 

# **Tuition and Fees Per Semester**

Examples for the 2024-2025 Academic Year The MSHCA program has a total of 12 courses (36 units).

This is only an example; for a complete fee breakdown, visit the <u>Financial Aid Office</u> or contact financial aid at 661-654-3016.

## **California Resident (example)**

### 0 to 6 units

- \$2,208 Tuition
- \$1,003 Campus Fees (various)

## 6.1 or more units

- \$3,804 Tuition
- \$1,003 Campus Fees (various)

## Non-California Resident (example)

### 0 to 6 units

- \$2,208 Tuition
- \$420 Non-Resident Fee per unit (multiply by units taken)
- \$1,003 Campus Fees (various)

### **6.1** or more units

- \$3,804 Tuition
- \$420 Non-Resident Fee per unit (multiply by units taken)
- \$1,003 Campus Fees (various)

<sup>\*</sup>Non-California Resident Fees are an extra \$420 per unit.

# **Campus Map**

Interactive map: <a href="https://maps.csub.edu/">https://maps.csub.edu/</a>

