



Introduction to Smarthinking

Smarthinking at CSUB

Smarthinking is paid for by student fees and provides students with access to live online tutoring in a variety of subject areas along with offline writing support.

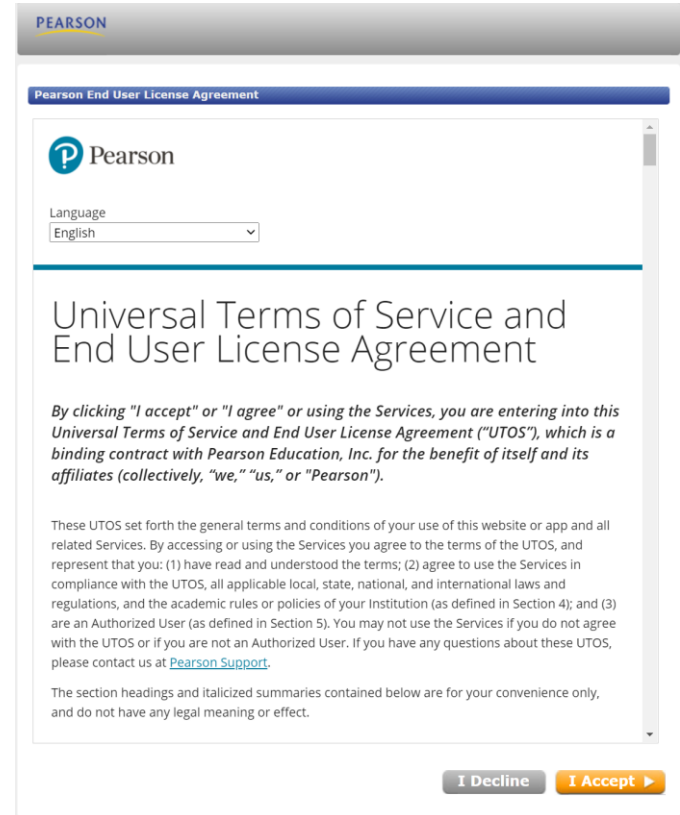


Accept the Agreement

AGREEMENT

The first time you access the system, you need to accept the End User License Agreement. You only need to do this once.

Read through the material, then click **I Accept** to continue.



The screenshot shows the Pearson End User License Agreement page. At the top, there is a grey header with the Pearson logo and the word "PEARSON" in blue. Below this is a blue bar with the text "Pearson End User License Agreement". The main content area has a white background and features the Pearson logo and the word "Pearson" in blue. Below the logo is a "Language" dropdown menu with "English" selected. The main heading is "Universal Terms of Service and End User License Agreement". Below the heading is a paragraph of text: "By clicking 'I accept' or 'I agree' or using the Services, you are entering into this Universal Terms of Service and End User License Agreement ('UTOS'), which is a binding contract with Pearson Education, Inc. for the benefit of itself and its affiliates (collectively, 'we,' 'us,' or 'Pearson')." Below this is a paragraph of text: "These UTOS set forth the general terms and conditions of your use of this website or app and all related Services. By accessing or using the Services you agree to the terms of the UTOS, and represent that you: (1) have read and understood the terms; (2) agree to use the Services in compliance with the UTOS, all applicable local, state, national, and international laws and regulations, and the academic rules or policies of your Institution (as defined in Section 4); and (3) are an Authorized User (as defined in Section 5). You may not use the Services if you do not agree with the UTOS or if you are not an Authorized User. If you have any questions about these UTOS, please contact us at [Pearson Support](#)." Below this is a paragraph of text: "The section headings and italicized summaries contained below are for your convenience only, and do not have any legal meaning or effect." At the bottom right, there are two buttons: "I Decline" and "I Accept" with a right-pointing arrow.

Smarthinking Dashboard

SMARTHINKING DASHBOARD

Locate and click the “Smarthinking” link in your Canvas course. If you cannot find the link, ask your professor.

On the dashboard, find:

- your total available time
- your submitted files
- the link to writing tutoring
- the link to live tutoring
- your session history

The screenshot shows the Smarthinking Dashboard interface. At the top, there is a navigation bar with links for [Dashboard](#), [Writing Help](#), [Tutoring](#), [My Sessions](#), [Study Aids](#), and [Support](#). The [Smarthinking](#) logo is in the top right corner. Below the navigation bar, the user's name "Amber" and a "Logout" button are visible. The main content area features a "Welcome to Smarthinking!" message from CSU Bakersfield. To the right of the message is a "Available Time" widget showing a circular gauge with the number "600" and the unit "Minutes". Below this is a "Text Message Alerts" section with a toggle switch. At the bottom, there is a "My Archives" section with a table header containing columns for "Date", "Title", "Type", "Status", "Subject", and "Tutor". A red arrow points to the "My Archives" header. Another red arrow points to the "Available Time" gauge. A third red arrow points to the "My Sessions" link in the navigation bar. A fourth red arrow points to the "Writing Help" link in the navigation bar. A fifth red arrow points to the "Tutoring" link in the navigation bar.

| Date | Title | Type | Status | Subject | Tutor |
|----------------------------|-------|------|--------|---------|-------|
| No data available in table | | | | | |

Get Writing Help

Click on the blue “Writing Help” link to start.

Click on the subject best representative of the assignment you want reviewed.

The screenshot shows the smarthinking website interface. At the top, there is a navigation bar with links for Dashboard, Writing Help, Tutoring, My Sessions, Study Aids, and Support. The 'Writing Help' link is highlighted in blue. Below the navigation bar, the user's name 'Amber' and a 'Logout' button are visible. A dropdown menu is open under 'Writing Help', showing options for 'Writing Help' and 'Writing or Career Document'. Two red arrows point from the text instructions to the 'Writing Help' link in the navigation bar and the 'Writing or Career Document' option in the dropdown menu. The main content area is titled 'Submit My Writing or Career Documents' and features a 'Choose a Subject' section with a grid of blue buttons, each with a right-pointing arrow. The buttons are arranged in four rows and three columns:

| | | |
|---------------------------------|--------------------------------|------------------------|
| Essay Center | Essay Center (Extended Review) | Resume or Cover Letter |
| Grammar & Documentation R... | Paragraph Submission | Business Writing |
| Spanish-language Center (E ...) | Spanish-language Center | Career Writing |
| Nursing Essays | Health Sciences Essays | |

NOTE: Essay Center is the most popular option.

Get Writing Help

Smarthinking tutors have masters- or doctoral-level training in writing and editing.

Most reviews guaranteed in under 24 hours.



Get Writing Help

Submit your writing to the tutors using the form.

Enter:

- your class (e.g. ENGL 1109)
- your assignment title (e.g. Reflection Essay)
- your professor's assignment description

Submit My Writing

Smarthinking strives to return essays within 24 hours

* Indicates required field

Name Amber

Subject Essay Center

Institution California State University Bakersfield

Course Level/Title *
(e.g. Eng 101/Freshman Composition)

Writing Title *

Provide your assignment description (including expected length and documentation style if applicable) and any special instructions for your tutor.*

Select two areas in which you need help*

- | | | |
|--|--|---------------------------------------|
| <input type="checkbox"/> Main Idea/Thesis | <input type="checkbox"/> Content Development | <input type="checkbox"/> Organization |
| <input type="checkbox"/> Introduction/Conclusion | <input type="checkbox"/> Use of Resources | <input type="checkbox"/> Transitions |
| <input type="checkbox"/> Grammar & Mechanics | <input type="checkbox"/> Sentence Structure | <input type="checkbox"/> Word Choice |

Many Smarthinking tutors are experts in specific types of writing. If you would like a specialist in ESL, business/technical, or creative writing to review your writing,

First Available

Get Writing Help

Then select:

- two areas of focus
- the type of tutor

Then:

- upload your file
- click Preview and Submit

NOTE: The more information you provide to the tutor, the better the tutor will understand your assignment.

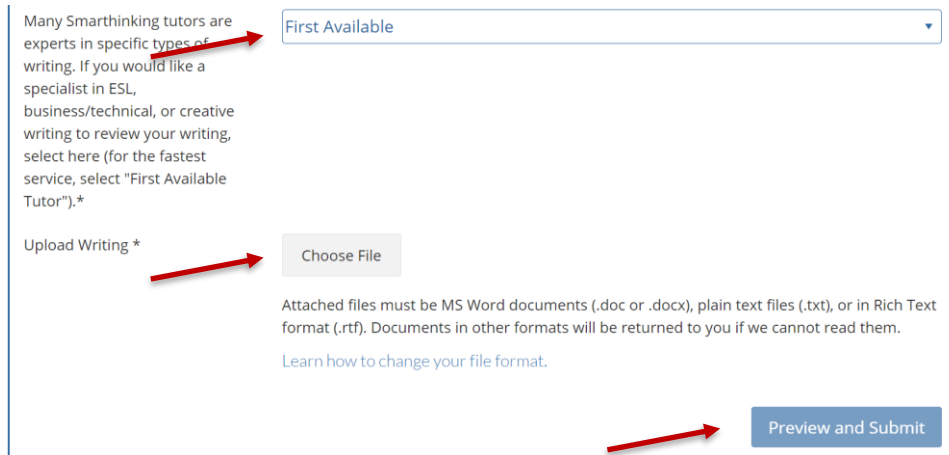
Many Smarthinking tutors are experts in specific types of writing. If you would like a specialist in ESL, business/technical, or creative writing to review your writing, select here (for the fastest service, select "First Available Tutor").*

Upload Writing *

Choose File

Attached files must be MS Word documents (.doc or .docx), plain text files (.txt), or in Rich Text format (.rtf). Documents in other formats will be returned to you if we cannot read them.
[Learn how to change your file format.](#)

Preview and Submit

A screenshot of a web form for getting writing help. The form is divided into two main sections. The top section contains a paragraph of text explaining that many tutors are experts in specific types of writing and offers a dropdown menu to select a specialist. A red arrow points to the dropdown menu, which currently shows 'First Available'. The bottom section is titled 'Upload Writing *' and contains a 'Choose File' button. A red arrow points to this button. Below the button, there is a note about file formats and a link to learn how to change the file format. At the bottom right of the form, there is a blue 'Preview and Submit' button, with a red arrow pointing to it.

Access Your Feedback


Check your CSUB email for a notification of completed tutor feedback.

Find your feedback under “My Archives” on the SmarThinking dashboard.

Click the blue title link to access feedback.

Welcome to Smarthinking!

A message from your institution




CSU Bakersfield

Welcome to SmarThinking, an online tutoring service for students at California State University, Bakersfield. This service provides access to live online tutoring in a number of different subjects as well as a writing review service which helps you improve the quality of the papers you write for your classes – and ultimately, your grades. Feel free to explore and see how this system benefits you for all your classes.

Available Time

Minutes



600

Text Message Alerts

Would you like text notifications when your writing reviews are available and reminders of upcoming tutoring sessions?

My Archives

| Date ↑↓ | Title ↑↓ | Type ↑↓ | Status ↑↓ | Subject ↑↓ | Tutor ↑↓ |
|---------------------|------------------------|---------|-----------|--------------|----------|
| 11/26/2020 02:15 PM | Junior | Writing | Returned | Essay Center | Alejah |

Review Your Feedback



Writing Center +

Tutoring +

Study Aids

Support +

MyWritingLabPlus +  0

[HOME](#) / [SESSIONS AND SUBMISSIONS](#) / [ESSAY](#)

My Sessions & Submissions

[Back](#)

Submitted Time : August 02,2016 4:13:45 PM

Returned Time : August 03,2016 5:29:18 AM

Tutor :Nathan

Status :Returned

Writer's Name : MyWritingLabPlus Admin
Subject : Essay Center
Institution : California State University Bakersfield
Course Level/Title : RS360: Women, Religion and Sexuality
Writing Title : Goddess Traditions as Alternatives to..
Description of the assignment : Provide research for the idea of Goddess Traditions as Alternatives to Modern Tradition.
Areas of Interest : Main Idea/Thesis,Organization
Tutor Preference : First Available
Original File : [Download Original File](#)
Tutor Response : [Download Tutor Response](#)

[Re-submit Writing](#)

Review Your Feedback

Smarthinking Tutor Response Form

Your tutor has written overview comments about your essay in the form below. Your tutor has also embedded comments **[in bold and in brackets]** within your essay. Thank you for choosing Smarthinking to help you improve your writing!

Hello, [REDACTED]! I am [REDACTED], and I look forward to working with you on this **Essay Center Review** to improve your writing today. Let's get started!

***Writing Strength:**

First off, you utilized headings that help your readers easily identify each key section of your paper. Furthermore, you cover each of those topics in the body paragraphs found in each section. This helps your readers follow your discussion better. Good work, [REDACTED]

Introduction/Conclusion

You may also want to provide further context on the topic in the introduction to better set the tone for the discussion. While your opening sentences do try to familiarize readers with the Expectancy Violations Theory, it sounds too abrupt. **In order for** readers to understand the significance of your topic, perhaps you can discuss the importance of learning this topic. For instance, how does this theory facilitate or affect interpersonal interaction and communication? How can this theory affect society? Writing sentences that address these questions will better prepare readers for what you are about to discuss, allowing them to appreciate the essay better.

*** you requested help with Grammar & Mechanics:**

Next, proofread for run-on sentences; they can make your sentences hard to read. Here's one from your draft:

A negative mock Facebook message was sent out to their test subjects **and** they were given the choice to ignore the message, try to solve things privately, or defend themselves in the comments.

Review Your Feedback/Update Your Writing

In the textbook *A First Look at Communication Theory 10th Edition*, authors Griffin, Ledbetter, and Sparks give tips and tricks on how to evaluate both scientific and interpretive theories. [←

Your whole paragraph is not just about Griffin, Ledbetter, and Sparks's evaluation of EVT. Here, you would want to create a topic sentence that would clearly alert readers about the point of the entire paragraph/section. What is your overall evaluation of EVT?]

As Judee Burgoon's Expectancy Violations Theory is a scientific theory, an evaluation comes from its predictability, data explanation, and relative simplicity (Griffin, Ledbetter, & Sparks, 2019, p. 25). EVT is built on the premise of the predictability of a situation, so it fits the first category without question. To violate someone's expectations of a person, they must do something deemed unpredictable and unexpected to get a reaction. An example of predictability within Expectancy Violations Theory are manners. When someone opens the door for you, it is common courtesy to say, "thank you". This spoken gesture of appreciation is considered a



LEARN TOGETHER

Smarthinking's online tutors help you master many subjects at CSUB.

Get Tutoring

Click on the blue
“Tutoring” link to start.

Select the discipline you
want help with.



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Get Tutoring

Select a specialty for specific tutoring.

Any specialty not currently available shows up grey in the subject list and pops up a schedule of availability.


Work with a Tutor or Career Coach

Discipline

Choose a Subject

Not Available Available

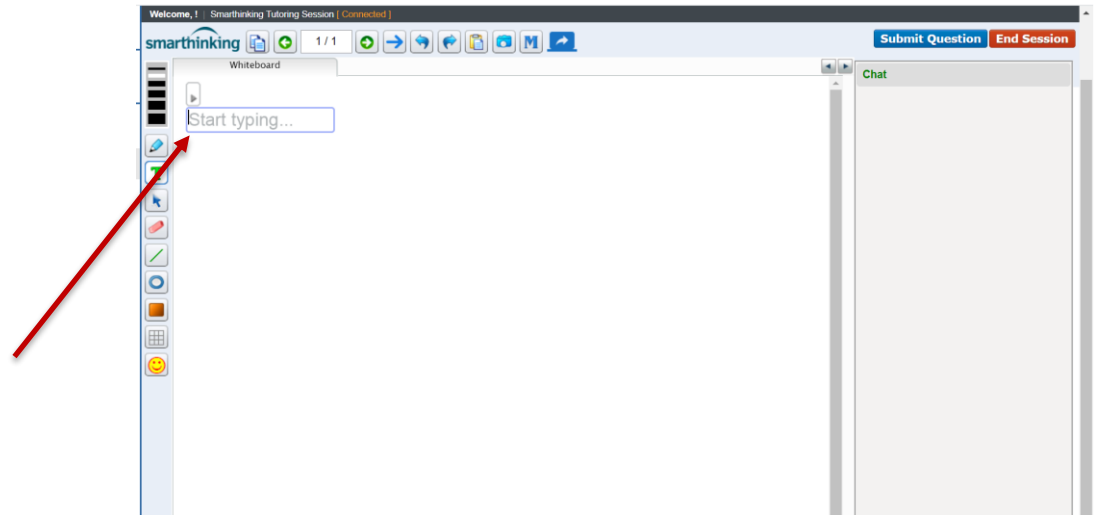
| | |
|---|--|
| <input checked="" type="checkbox"/> Intro Accounting → | <input type="checkbox"/> Intermediate Accounting → |
| <input checked="" type="checkbox"/> Cost Accounting → | <input type="checkbox"/> Introductory Finance → |
| <input checked="" type="checkbox"/> Macroeconomics Principles → | <input type="checkbox"/> Microeconomics Principles → |



Get Tutoring

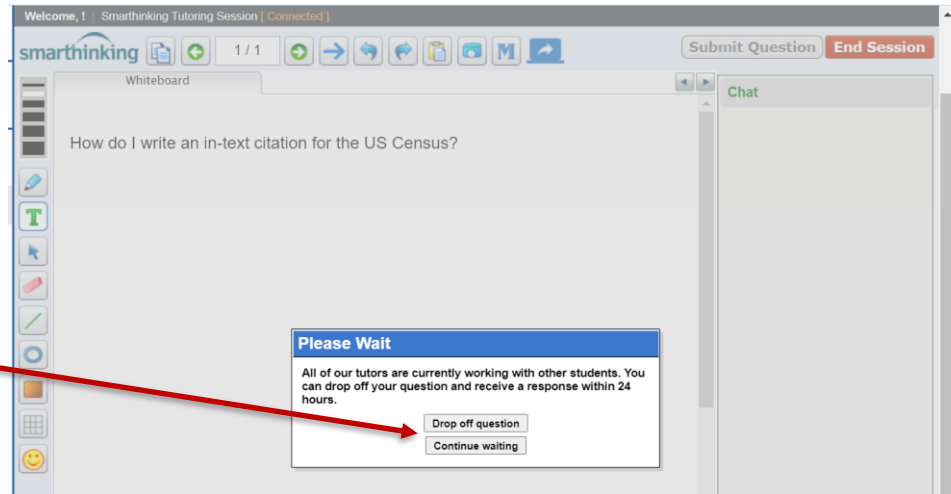
On the SmarThinking Tutoring Session window, enter your question in the “Start typing” area.

Once finished, click the blue “Submit Question” button.



Get Tutoring

Your question will either be immediately directed to a tutor, or you can wait or submit for response.



Get Tutoring

Math Computers

Business Science

Nursing Spanish

Writing

Contact Us

Email: mwlp@csub.edu

Web: www.csub.edu/mylab-writing

Slack: csub-mwl.slack.com



MyWritingLabPlus



@MWLPHQ



@MWLPHQ