



CSU Bakersfield

Business and Administrative Services

University Police Department

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To: UPD

From: Marty Williamson

Date: April 17, 2021

**Subj: Radio Repair, Maintenance, Call Out
Directive 21-02**

This directive replaces the email sent on November 5, 2020 in regard to us moving our radio maintenance to Applied Technology. Applied will also handle most repairs on light bars and sirens as well.

Applied Technology is now our radio maintenance provider. CalOES no longer is under a contract for repairs as we have been for many years. The procedure for using Applied will be as follows:

Emergency Call Out- in the event of a critical issue with our radios or related equipment, during daytime hours please call the general number, 661-322-8650 or 800-481-8650 with at least a Lieutenant's approval. After hours, please start with Scott Gillam, cell 661-809-4616 or the 800-481-8650 with at least a Lieutenant's approval.

Normal or planned maintenance- Please work through a Lieutenant or me for non-emergency maintenance or repairs. We will use the main number and contact Mark Alexander if he is available. 322-8650. Please plan to take whatever repairs to them as it is much cheaper than a service call to the campus. 4440 Easton Drive.

Please advise if you have any questions or issues as we move down this new path for service.

Thanks