# **Academic Support and Student Services Committee (AS&SS)**

## Minutes

#### 02/06/25

10:00 - 11:30am

## Members attending:

Tiffany Tsantsoulas (Chair, A&H), Kristine Holloway (Vice-Chair, Librarian), Leslie Kirstein (NSME), Jose Villagran (At-Large), Marci Diaz (ASI Exec-VP), Pratigya Sigdyal (BPA), Janine Cornelison (Student Services Professional), Ivonna Edkins (Staff Member), Nora Cisneros (At-Large), Elaine Correa (SSE), Sandra Bozarth (ex-officio, Dean of Libraries), Steve Walsh (ex-officio, EOP), Mike Kwon (ex-officio, Director of ASI), Markel Quarles (ex-officio, VP-Student Affairs Designee)

- I. Call to Order (by Chair, T. Tsantsoulas)
- II. Approval of Minutes (Approved)
- III. Approval of Agenda (Approved)
- IV. Old Business:
  - a. 2024-2025 REFERRAL #25 Academic Advising Structure and Report
    - Dr. Jennifer Mabry, AVP Enrollment Services and University Registrar visited to discuss the new division. Dr. Mabry stated that there is a plan to create a new advising model on campus, but that it is not ready to announce or roll out yet. It is in development.
    - A crucial part of this development will be the NACADA review and visit. Dr. Mabry encouraged all faculty to get involved during listening sessions.
    - Dr. Mabry was unable to give specific details about the relationship between advising and the academic senate going forward.
    - Marci Diaz asked about improved communications with students about the restructuring and new model. Dr. Mabry answered that the goal is to have a more seamless and uniform advising experience for all students.
    - Elaine asked about the position of faculty in the new model and whether CSUB's new advising model will be modelled after another CSU campus. Dr. Mabry explained that the model is still in development but will adhere to national standards.
    - Leslie asked about faculty training for advising. Dr. Mabry said yes that is the plan.

- Marci asked about the plans to get feedback on advising from students. Will the sit on the planned advising council? Dr. Mabry answered that there is a plan to put student representatives on the future council.
- Elaine expressed worries about the new model's ability to fulfill needs that are specific to CSUB. Dr. Mabry asked that we wait to see what NACADA has to say about the new model.
- Tiffany expressed some concerns about how the structural changes have shifted the established relationship between advising and the academic senate. Asked that the academic senate be involved directly in the consultation on the new model. Dr. Mabry responded that Dr. Cantrell and others are open and willing to meet with Senate about advising. The plan is to have space for faculty voices on the Advisory Council.
- After Dr. Mabry's visit, the committee discussed two draft resolutions – Academic Advising Structure Is an Academic Endeavor and Interim Director of Academic Advising Report Extension. They are ready for first reading at the next senate meeting.

# V. New Business:

 We appointed Leslie Kirstein to replace Pratigya Sigdyal on the Taskforce for Creating New Schools

## VI. Adjourn

a. Chair thanked everyone for their participation, before adjourning at 11:30a.m.